



Arkansas Home Inspector Registration Board

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Asa Hutchison

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Education Chairman

Robert Downum

Mitchell Erwin

Robert Neal

Executive Director

Sam Wherry
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v

**Minutes of the Complaint Committee of the
Arkansas Home Inspector Registration Board
1509 W 7th St, Little Rock, AR
November 4, 2015**

Chairman Jim Metzger called the meeting of the Complaints Committee to order at approximately 2:00 pm on November 4, 2015 in the DFA-Office of Accounting conference room at 1509 W. 7th Street, Little Rock, Arkansas. Board members Wayne Pace and Robert Neal were in attendance. Sam Wherry, Executive Director was present, as was Nga Mahfouz, Assistant Attorney General.

Chairman Metzger opened the meeting by expressing his concerns that the agency needs an investigator to investigate complaints and a general consensus among those present was that a retired inspector working part time could do the work.

Mr. Wherry, the Executive Director, then presented a list of approximately 14 complaints currently before the Board. After deliberations, it was concluded that with the exception of two complaints, the remainder are from 2012-2014 and certified letters should be sent to all eleven on file to determine if they wish for the Board to proceed with the complaint against the Home Inspector.

All eleven were sent letters via certified mail and as of Tuesday November 17, 2015 there have be no responses. Mr. Wherry has continued to reach out via email and phone to complainants reminding them to respond in writing (preferably certified mail) if they wish to continue or cease the complaint.

The meeting was adjourned by Wayne Pace.

Sam Wherry Executive Director AHIB